

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF FAMILY SERVICES

P.O. BOX 88

JEFFERSON CITY, MISSOURI

April 11, 2003

MEMORANDUM

TO: AREA EXECUTIVE STAFF, COUNTY DIRECTORS AND
CHILDREN'S SERVICES STAFF

FROM: DENISE CROSS, DIRECTOR

SUBJECT: CONTINUOUS QUALITY IMPROVEMENT QUARTERLY

Attached please find information pertaining to the progress achieved by the agency as a result of ongoing quality improvement. Staff feedback has indicated that enhanced communication throughout the agency is desired. We hope this information will help meet this need.

If you have any information or success stories you would like to have shared with others, please contact Vince Geremia, Social Services Manager, through Microsoft Outlook or by phone at (573)751-8946. Thank you for your ongoing commitment to the children and families served by the division.

DC/CB