

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF FAMILY SERVICES

July 11, 2003

MEMORANDUM FOR ALL EXECUTIVE STAFF, COUNTY DIRECTORS, AND
CHILDREN'S SERVICES STAFF

FROM: Jim Harrison, Assistant Deputy Director
Children's Services

SUBJECT: Great Plains Hospital, Inc. dba Heartland Behavioral Health Services, Inc.
1500 West Ashland
Nevada, Missouri 64772
Department Vendor Number: [REDACTED]
Telephone Number: (417) 667-2666 or 800-654-9605

Great Plains Hospital, Inc. dba Heartland Behavioral Health Services, Inc.
RT 1 NW Box 256 A
Nevada, Missouri 64772
Department Vendor Number: [REDACTED]

The purpose of this email memorandum is to notify staff that, effective immediately, Heartland Behavioral Health Services, Inc. (HBHS) is on intake suspension. This decision comes following an extended period of high numbers of incidents occurring at HBHS and the need to address safety and supervision issues. HBHS plans to utilize this time to continue to develop and implement staff training and programming modalities that will increase the supervision of residents while improving the quality of services and treatment provided in a safe, nurturing environment.

Please feel free to contact Fred Proebsting, State Supervisor, Residential Program Unit, at (573) 751-4954 if you have any questions or comments regarding this matter.

JH:VW:ar