

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

July 19, 2005

**What's Inside:**

- CQI Newsletter,  
*In Focus*

**MEMORANDUM**

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND  
ALL CHILDREN'S DIVISION STAFF

FROM: FREDERIC M. SIMMENS, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, *IN FOCUS*

REFERENCE: CHILDREN'S DIVISION

DISCUSSION:

Attached please find the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter targets the reunification outcome and the importance of visitation in reunifying families. Also included are preliminary results from the Survey of Organizational Excellence and information about circuit successes on last quarter's outcomes of focus, timely initiation of CA/Ns and timely PPRTs.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Susan Savage, Quality Assurance Manager, through Microsoft Outlook or by phone at (573) 751-4319 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

**Necessary Action:**

1. Review this memorandum with all Children's Division staff.
2. Review the *In Focus* newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

FMS/SS:js

Attachment: *In Focus* Newsletter