

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

March 15, 2006

MEMORANDUM

**TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND
ALL CHILDREN'S DIVISION STAFF**

FROM: PAULA NEESE, INTERIM DIRECTOR

SUBJECT: CONTINUOUS QUALITY IMPROVEMENT ANNUAL REPORT

DISCUSSION:

I am pleased to introduce the [Continuous Quality Improvement \(CQI\) Annual Report](#). This report is annually produced by the Quality Assurance Unit to inform staff about CQI activities throughout the past year, as well as activities for the upcoming year.

2005 was an exciting year for the Children's Division. The CQI Annual Report provides detailed information about our progress and achievements in:

- Long Term Strategic Planning
- Short Term Strategic Planning
- Planning and Performance Measurement Section
- Quality Assurance Unit
- Practice Enhancement Teams (PETS) and Technical Assistance Workgroups
- Accreditation
- Key Progress Related to Outcomes
- Safety and Permanency Outcomes – The Six Federal Measures
- Peer Record Reviews (PRR)
- Practice Development Reviews (PDR)
- Survey of Organizational Excellence
- Consumer Surveys
- Constituent Services
- Community Partnerships
- Information Management
- Corrective Action Planning
- CQI Successes

I am very proud of our staff's commitment to becoming a learning organization. Your participation in CQI teams, PET teams, staff surveys, Peer Record Reviews, Practice Development Reviews and Accreditation activities has resulted in improved outcomes for the children and families we serve. Keep up the good work!

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. All questions should be cleared through normal supervisory channels.

PN/SS