

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

October 12, 2007

MEMORANDUM

**What's Inside:**

- CQI Newsletter, In Focus

**TO:** REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

**FROM:** PAULA NEESE, DIRECTOR

**SUBJECT:** QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

**DISCUSSION:**

Attached please find the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter focuses on progress made in our Program Improvement Plan (PIP) and the final measure we must improve in order to exit our PIP, timely initial contact with the victim during an investigation/assessment. The newsletter contains circuit charts for this measure, information on the FACES Change Control Board, Kudos, and CQI successes.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Susan Savage, Quality Assurance Manager, through Microsoft Outlook or by phone at (573)751-4319 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

**Necessary Action:**

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

PN/SS

[attachment](#)