

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

January 22, 2009

What's Inside:

- CQI Newsletter, In Focus

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: CELESTA HARTGRAVES, ACTING DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Attached please find the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter focuses on the importance of family engagement and In particular, involving the father (or non-custodial parent) in a child's case plan as a key focus for the Child and Family Services Review. It also emphasizes the importance of accurate data for reflecting the hard work being done by staff every day to assure safety, permanency and well-being of children. An update on the status of worker visits with children is provided. The newsletter contains CQI successes and highlights Statewide results from the Survey of Organizational Excellence.

If you have any information or success stories you would like to have shared in next quarter's newsletter, please contact Meliny Staysa, Quality Assurance Unit Manager, through Microsoft Outlook or by phone at (573)751-4832 or your regional Quality Assurance Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

CH/MS

[attachment](#)