

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

November 30, 2009

**What's Inside:**

The Missouri  
Child Care  
Resource and  
Referral Network

M E M O R A N D U M

TO: ALL REGIONAL AND COUNTY CD AND FSD STAFF

FROM: PAULA NEESE, DIRECTOR  
CHILDREN'S DIVISION  
ALYSON CAMPBELL, DIRECTOR  
FAMILY SUPPORT DIVISION

SUBJECT: THE MISSOURI CHILD CARE RESOURCE AND REFERRAL  
NETWORK (MOCCRRN)

DISCUSSION:

The purpose of this memorandum is to instruct staff on protocols for referring families to appropriate child care arrangements. Effective with the receipt of this memorandum, staff is instructed to discontinue using, maintaining, and distributing lists of child care providers in your local area, but rather to refer persons seeking child care to the Missouri Child Care Resource and Referral Network for assistance.

The Missouri Department of Social Services supports the belief that optimal child development and learning are dependent upon a nurturing and stimulating environment. Locating and choosing quality early care and education programs that best serve children is important to every parent and is in the best interest of Missouri's families and children. With this in mind, the Department of Social Services, Children's Division contracts with the Missouri Child Care Resource and Referral Network (MOCCRRN) to act as the state-wide resource and referral source for parents/representatives who are seeking child care for children in the state of Missouri. The MOCCRRN also provides services to child care providers, policymakers, and employers.

The Missouri Child Care Resource and Referral Network serves all 115 counties in Missouri through eight area agencies throughout the state. Each of these agencies provides:

- Assistance to families with finding child care;

- Services for children with special needs to families and child care providers;
- Information and educational materials to families and child care providers;
- Training opportunities and newsletters to families and child care providers;
- Data concerning child care needs in Missouri to policymakers and community planners; and
- Information on options that support a family-friendly work place to employers.

The MOCCRRN is also responsible for ensuring the information they maintain is accurate and the providers on their list are in good standing with the Missouri Department of Health and Senior Services/Section for Child Care Licensing. Registered child care providers who meet certain qualifications may also be included on their referral list.

To find the agency that serves your county, go to [www.mocccrrn.org](http://www.mocccrrn.org) or call 1-800-200-9017.

<b>NECESSARY ACTION</b>	
<ol style="list-style-type: none"> <li>1. Review this memorandum with all Children’s Division and Family Support Division staff.</li> <li>2. Destroy and cease dissemination of any in-house child care referral lists.</li> <li>3. All questions should be cleared through normal supervisory channels and directed to:</li> </ol>	
<b>PDS CONTACT</b> Toni Sutherland 573-522-8150 <a href="mailto:Toni.Sutherland@dss.mo.gov">Toni.Sutherland@dss.mo.gov</a>	<b>PROGRAM MANAGER</b> Cindy Reese 573-751-6793 <a href="mailto:Cindy.Reese@dss.mo.gov">Cindy.Reese@dss.mo.gov</a>
<b>CHILD WELFARE MANUAL REVISIONS</b> N/A	
<b>FORMS AND INSTRUCTIONS</b> N/A	
<b>REFERENCE DOCUMENTS AND RESOURCES</b> N/A	
<b>RELATED STATUTE</b> N/A	
<b>ADMINISTRATIVE RULE</b> N/A	
<b>COUNCIL ON ACCREDITATION (COA) STANDARDS</b> N/A	
<b>CHILD AND FAMILY SERVICES REVIEW (CFSR)</b> N/A	
<b>PROTECTIVE FACTORS</b> Parental Resilience Knowledge of Parenting and Child Development Concrete Support in Times of Need Social and Emotional Competence of Children	
<b>FACES REQUIREMENTS</b> N/A	