

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

January 4, 2012

MEMORANDUM

What's Inside:
Health Homes-
CMHC Model

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS, AND CHILDREN'S DIVISION STAFF

FROM: CANDACE A. SHIVELY, DIRECTOR

SUBJECT: HEALTHCARE HOMES-THE COMMUNITY MENTAL HEALTH CENTER MODEL

DISCUSSION:

The purpose of this memorandum is to introduce the Community Mental Health Center model of Healthcare Homes, a new service available to individuals who receive Medicaid effective January 1, 2012. A Healthcare Home is not a place of residence; it is a network of healthcare professionals, including a primary care physician, nurse care manager, health care home director, and community support specialists, who work collaboratively to assist in identifying mental health needs and providing services to parents and children to meet those needs. This model of care also provides the following supports/services to those enrolled:

- Assist patients in finding a family doctor;
- Assist patients in obtaining mental health and/or substance abuse treatment or any type of special medical care that may be needed;
- Assist patients in managing medication and other medical treatments;
- Periodic health screenings;
- Oversight of their health needs through management of required lab work, tests, and findings;
- Transition to and from hospital care, both psychiatric and medical care;
- Assure patients receive the preventative and primary care they need; and
- Provide patients with access to health education opportunities addressing smoking, nutrition and physical activity.

This program is available for individuals with a serious mental illness or serious emotional disorder. Individuals are eligible if they possess one of the following criteria:

- A serious and persistent mental health condition;
- A mental health condition and substance use disorder; or

- A mental health condition and/or substance use disorder and one other chronic health condition.

Some eligible individuals have received a [letter](#) notifying them of their eligibility. Other individuals may be eligible even though they were not auto enrolled. Staff, parents, or guardians may contact the local community mental health center to enroll in this program. A [PowerPoint](#) has been developed to provide additional information about the program.

Staff are encouraged to share this information with the families and children they serve who meet eligibility criteria. The local community mental center should be contacted if at any time there is a desire to change Healthcare Homes or to decline services altogether. For questions regarding this initiative, please contact Healthcare Homes at 1-855-282-0790.

NECESSARY ACTION:	
<ol style="list-style-type: none"> 1. Review this memorandum with all Children’s Division staff. 2. All questions should be cleared through normal supervisory channels and directed to: 	
PDS CONTACT: Christy Collins (573) 751-9603 Christy.Collins@dss.mo.gov	PROGRAM MANAGER: Dena Driver (573) 751-3171 Dena.Driver@dss.mo.gov
CHILD WELFARE MANUAL REVISIONS: N/A	
FORMS AND INSTRUCTIONS N/A	
REFERENCE DOCUMENTS AND RESOURCES Health Homes PowerPoint Letter to Participants Letter to Providers http://dmh.mo.gov/about/chiefclinicalofficer/healthcarehome.htm	
RELATED STATUTE N/A	
ADMINISTRATIVE RULE N/A	
COUNCIL ON ACCREDITATION (COA) STANDARDS N/A	
CHILD AND FAMILY SERVICES REVIEW (CFSR) N/A	
PROTECTIVE FACTORS Parental Resilience-N/A Social Connections-N/A	

Knowledge of Parenting and Child Development-N/A Concrete Support in Times of Need-N/A Social and Emotional Competence of Children-N/A
--

FACES REQUIREMENTS

N/A
