

## DEPARTMENT OF SOCIAL SERVICES

## CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

July 18, 2012

## M E M O R A N D U M

**What's Inside:**

ParentLink

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS, AND  
CHILDREN'S DIVISION STAFF

FROM: CANDACE A. SHIVELY, DIRECTOR

SUBJECT: ParentLink

## DISCUSSION:

ParentLink, partially funded through the Children's Division's Early Childhood and Prevention Services Section, is based at the University of Missouri's College of Education. ParentLink strengthens Missouri families and supports them in making the best choices possible for their families by providing parents and professionals quality information and resources, including:

WarmLine: Provides direct access to professionals who confidentially assist parents and professionals with parenting concerns and obtaining information about community services and resources via toll-free phone numbers (1-800-552-8522 for English and 1-888-460-0008 for Spanish) (available Monday-Friday 8:00 a.m.-5:00 p.m.), e-mail ([parentlink@missouri.edu](mailto:parentlink@missouri.edu)), or Facebook (<http://www.facebook.com/parentlink>).

Website: Provides access to library materials, information about community opportunities, and links to parenting websites at [www.ParentLink.missouri.edu](http://www.ParentLink.missouri.edu).

Library of Parenting Materials: Offers 1,600+ titles of parenting materials (books, curricula, videotapes, DVDs, etc.) free to parents, professionals, and communities in Missouri on topics such as developmental stages, discipline issues, children with special needs, and grandparents raising grandchildren that can be checked out via mail.

Support for Military Families: Provides a Healthy Parenting Toolkit, *Step into Your Child's World*, to help families and professionals talk about deployment, relocation, times of crisis, and other parenting topics for military families with children ages 0-10 years.

GrandFamilies: Serves as the host agency for the Missouri GrandFamily Coalition and maintains the GrandFamily website that includes information on support groups, resource links, and related activities throughout the state.

Support for Incarcerated Parents: Provides outreach to incarcerated parents in correctional facilities throughout Missouri through Parenting Corners that contain parenting materials, including cards for inmates to submit parenting questions to ParentLink via mail, and participates in yearly parenting fairs to make inmates aware of resources available to them upon release.

Parents in College: Maintains a social networking site dedicated to student parents with different monthly themes geared towards their needs.

Training for Professionals: Provides professionals free training on *Making Proud Choices!*, a Safer-Sex Approach to HIV/STD and Teen Pregnancy Prevention curriculum that provides them the tools to answer questions regarding sexuality, HIV, STDs, and pregnancy prevention.

Children’s Division staff is encouraged to review the ParentLink website at <http://education.missouri.edu/orgs/parentlink/index.php> to become familiar with the services and resources offered and order free materials for display and handout in local offices.

<b>NECESSARY ACTION</b>	
<ol style="list-style-type: none"> <li>1. Review this memorandum with all Children’s Division staff.</li> <li>2. All questions should be cleared through normal supervisory channels and directed to:</li> </ol>	
<b>PDS CONTACT</b> Toni Sutherland 573-522-8150 Toni.Sutherland@dss.mo.gov	<b>PROGRAM MANAGER</b> Alicia Jenkins 573-522-2294 Alicia.Jenkins@dss.mo.gov
<b>CHILD WELFARE MANUAL REVISIONS</b> N/A	
<b>FORMS AND INSTRUCTIONS</b> N/A	
<b>REFERENCE DOCUMENTS AND RESOURCES</b> N/A	
<b>RELATED STATUTE</b> N/A	
<b>ADMINISTRATIVE RULE</b> N/A	
<b>COUNCIL ON ACCREDITATION (COA) STANDARDS</b> N/A	
<b>CHILD AND FAMILY SERVICES REVIEW (CFSR)</b> N/A	
<b>PROTECTIVE FACTORS</b> (Link applicable factors and enter N/A if not applicable.) Parental Resilience Social Connections Knowledge of Parenting and Child Development Concrete Support in Times of Need Social and Emotional Competence of Children	
<b>FACES REQUIREMENTS</b>	

N/A