

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

April 2, 2013

MEMORANDUM**What's Inside:**

- CQI Newsletter, In Focus

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND ALL CHILDREN'S DIVISION STAFF

FROM: CANDACE A. SHIVELY, DIRECTOR

SUBJECT: QUARTERLY CQI NEWSLETTER, [IN FOCUS](#)

DISCUSSION:

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. This quarter's newsletter focuses on family engagement. Effective family-centered child welfare practice is founded on the principle that families who are engaged in the treatment process are more motivated and committed to making positive change. This newsletter also highlights the key role supervisors' play in the support and development of worker engagement skills through the clinical supervision process. Additionally, a supervisor's toolbox is provided with several links to data resources available to supervisors which may be used to support the clinical supervision process.

The newsletter features COA Corner (an update on reaccreditation), CQI successes, a summary of the activity of the Child Welfare Supervision Advisory Committee, and a kudos section which recognizes the outstanding work being done by individual staff across the state.

If you have any information you would like to share in next quarter's newsletter, such as success stories or staff deserving special recognition for outstanding work, please contact Randall McDermit, Program Development Specialist, through Microsoft Outlook or by phone at (573)751-8932 or your regional Quality Improvement Specialist. Thank you for your ongoing commitment to the children and families served by the division.

Necessary Action:

1. Review this memorandum with all Children's Division Staff.
2. Review the In Focus newsletter during CQI Meetings.
3. All questions should be cleared through normal supervisory channels.

[attachment](#)