

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

September 1, 2015

M E M O R A N D U M

What's Inside:

Child Care Aware®
of Missouri - Child
Care Resource,
Referral Agency

TO: ALL REGIONAL AND COUNTY CD AND FSD STAFF

FROM: TIM DECKER, DIRECTOR, CHILDREN'S DIVISION
JULIE GIBSON, DIRECTOR, FAMILY SUPPORT DIVISION

SUBJECT: CHILD CARE AWARE® OF MISSOURI CHILD CARE
RESOURCE AND REFERRAL AGENCY

DISCUSSION:

This memorandum is to remind staff that Child Care Aware® of Missouri offers centralized child care referrals to families statewide.

Staff should refer any family, regardless of income, seeking child care to Child Care Aware® of Missouri at 1-866-892-3228 for assistance with their child care search. If a family prefers to perform a self-directed child care search, refer them to the Child Care Aware® of Missouri website at <http://mo.childcareaware.org/>, where they can search for child care by program type, location, child's age, the days and times care is needed, schedule preference, and other considerations.

Individuals seeking child care through Child Care Aware® of Missouri will be referred to child care providers licensed by and in good standing with the Missouri Department of Health and Senior Services, Section for Child Care Regulation. Based on search criteria and preferences, families can also be referred to unregulated and license-exempt (registered) child care providers in their immediate area.

If a child care provider indicates they would like to receive child care referrals from DSS families, refer them to Child Care Aware® of Missouri at the number or website indicated above.

Child Care Aware® of Missouri also maintains regional offices around the state that provide services to child care providers and early learning programs in need of assistance with professional development. Refer those programs to the Workshop Calendar on the Child Care Aware® website at <http://www.moworkshopcalendar.org/>. You may also refer those programs directly to the appropriate regional Resource and Referral (R&R) office per the map at <http://mo.childcareaware.org/about-us/regional->

[agencies/-agencies/](#), which shows which counties are assigned to which regional agency.

NECESSARY ACTION 1. Review this memorandum with all Children’s Division and Family Support Division staff. 2. Clear all questions through normal supervisory channels and direct them to:	
PDS/MAS II CONTACT Lisa M. Schroeder 573-751-4031 Lisa.M.Schroeder@dss.mo.gov	PROGRAM MANAGER Marianne Dawson 573-751-6793 Marianne.A.Dawson@dss.mo.gov
CHILD CARE ASSISTANCE PROGRAM MANUAL REVISIONS N/A	
FORMS AND INSTRUCTIONS N/A	
REFERENCE DOCUMENTS AND RESOURCES	
RELATED STATUTE N/A	
ADMINISTRATIVE RULE N/A	
COUNCIL ON ACCREDITATION (COA) STANDARDS N/A	
CHILD AND FAMILY SERVICES REVIEW (CFSR) N/A	
PROTECTIVE FACTORS (Link applicable factors and enter N/A if not applicable.) N/A	
FACES REQUIREMENTS N/A	