DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P.O. BOX 88

JEFFERSON CITY, MISSOURI

APRIL 25, 2016

What's Inside:

April 2016 In Focus CQI Newsletter

MEMORANDUM

TO: REGIONAL EXECUTIVE STAFF, CIRCUIT MANAGERS AND

ALL CHILDREN'S DIVISION STAFF

FROM: TIM DECKER, DIRECTOR

SUBJECT: APRIL 2016 QUARTERLY CQI NEWSLETTER, IN FOCUS

Find attached the quarterly Continuous Quality Improvement newsletter, *In Focus*. In this quarter's In Focus, we feature the problem of domestic violence and just as in previous issues our lens is firmly focused using the Five Domains of Wellbeing approach.

This quarter we also discuss our ongoing efforts to refresh and rejuvenate our Continuing Quality Improvement (CQI) system. The CQI system is the best opportunity for staff at all levels and in every program to look at the agency as a whole and develop plans for improvement. Our CQI Assessment is looking at more effective ways to engage and empower staff to make positive change.

If you have any information or success stories you would like to share in next quarter's newsletter, please contact Randy McDermit, Program Development Specialist, through Microsoft Outlook or by phone at (573)751-8932, or your regional Quality Improvement Specialist. Thank you for your ongoing commitment to the children and families served by the Division.

Necessary Action:

- 1. Review this memorandum with all Children's Division Staff.
- 2. Review the In Focus newsletter during CQI Meetings.
- 3. All guestions should be cleared through normal supervisory channels.

attachment