



MISSOURI'S MC+ SERVICE CENTER

RELAY MISSOURI
for hearing and speech impaired
TEXT TELEPHONE
1-800-735-2966
VOICE
1-800-735-2466

ADDRESS

CITY STATE ZIP CODE

TELEPHONE NO.

On _____ you submitted an application for health insurance for your children. Based on your family size of _____ and monthly income of \$ _____ you are eligible to **purchase** MC+ health insurance for the children listed below. Coverage cannot begin until _____ or the date your premium is received, whichever is later. Your income exceeds the maximum allowed to receive coverage prior to this date or without paying a premium.
(13CSR 70-4.080, RSMo 208.631 and RSMo 208.151)

NAME

HEALTH INSURANCE NUMBER

Premium Payments

You will be notified of the amount of your monthly premium amount and payment information from First Health, the MC+ enrollment contractor. You can purchase MC+ health insurance for all the children listed above. Additionally, you will be responsible for \$10 co-payments for each office visit and \$9 for each prescription. Coverage does not begin until the premium is received. The children listed above are not eligible for non-emergency medical transportation.

Important Notice

You have the right to ask for a hearing within 90 days of the date of this letter if you do not agree with this decision. To request a hearing, you may call: _____ - _____ - _____.

If you request a hearing, you may present your information yourself or may ask anyone else to assist you. You have the right to present witnesses in your behalf and to question witnesses who appear at the request of the MC+ Service Representative. To see if you can get free legal services, call _____ - _____ - _____.

Please notify us if you have changes in your household, such as income, family size, or insurance. Also, please notify us if you move, because your health care providers may change. If you have any questions or changes to report, call your MC+ Service Representative _____ at _____ - _____ - _____. Please see enclosures for additional information.

Sincerely, _____
MC+ Service Representative

Policy#

Coverage

Depending on where you live, you will access your family's health insurance through either a health plan or approved health care providers. Services in your area are delivered through:

- an MC+ health plan (You will be mailed an information packet to help you choose a health plan in your area. Use MC+ approved health care providers to obtain needed medical care until you receive a confirmation date of enrollment in a health plan.)
- MC+ approved healthcare providers. (You can call 1-800-392-2161 to receive a listing of approved providers in your area. You can also ask your doctor(s) if they accept MC+.)

You will receive your health insurance cards in the mail. You will need the cards to access your new health insurance coverage. If health care is needed before you receive the cards, use this letter to obtain services from MC+ approved providers.