

Missouri Family Support Division
P.O. Box 310, Jefferson City, MO 65102-0310



123456Z1 0001 000001

MAILING NAME 1 ABCDEFGHIJKLMNO
1234 ANY BLVD ABCDEFGHIJKLMNOPQRSTUVWXYZ
ANYCITY ST 12345 ABCDEFGHI
ANYCITY ST 12345 ABCDEFGHI
ANYCITY ST 12345 ABCDEFGHI
ANYCITY ST 12345 ABCDEFGHI

The USDA is an Equal Opportunity Provider and Employer

DO NOT THROW THIS CARD AWAY
IT IS THE ONLY WAY TO GET YOUR MONTHLY BENEFITS

Use your Missouri EBT card to:

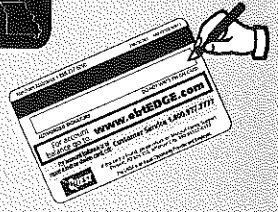
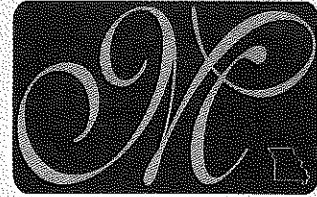
- Buy food at a POS machine.
- Buy appropriate non-food items with your Temporary Assistance (TA) benefits or get TA cash back at a POS machine.
- Get TA cash at an ATM.

It is illegal to purchase alcohol, tobacco, or lottery tickets with benefits on your EBT card.

Transaction Fees/Surcharges at ATMs
If you receive Temporary Assistance cash, you can make 1 FREE cash withdrawal at an ATM each month. A transaction fee of \$0.85 will be charged for each additional withdrawal. You will never be charged this fee when you get cash back at the same time you buy something at a POS machine.

A surcharge is different than a transaction fee and may or may not be charged by a store or bank each time you use an ATM or POS machine to only get cash benefits. There will be a warning about this fee. You do not have to pay this fee if you choose not to get your cash at a location where this fee is charged.

Here is your new Missouri EBT Card



- 1. Sign** your name in ink on the white stripe on the card back now.
- 2. Select a PIN.** Your card cannot be used without a PIN (Personal Identification Number). If this is your first EBT card, you will receive a PIN by mail. If this is a replacement card, use your current PIN. You may go to www.ebtEDGE.com or call customer service to change your PIN.

Keep your PIN secret. Never write your PIN on your card or anything you keep with your EBT card.

- 3. Use** your EBT card at stores or ATMS that have the Quest mark. If you do not see the sign, ask if you can use the card.



It is illegal to buy, sell, or misuse benefits on this card. It is illegal to use Temporary Assistance EBT in any liquor store, gambling establishment, or adult-oriented entertainment establishment.

To report Food Stamp fraud visit www.usda.gov/oig/hotline.htm or call 800-424-9121.
To report fraud in Missouri, email DLS.ReportFraud@dss.mo.gov or call 877-770-8055.

↓ Detach, fold and keep with your card

Vary your Veggies & Focus on Fruits

Brought to you by the Food Stamp Program and www.ChooseMyPlate.gov

How to Use Your Missouri EBT Card

Check your balance before you go shopping. Look at your last receipt, go to the website www.ebtEDGE.com

WEBSITE
www.ebtEDGE.com
CUSTOMER SERVICE
1.800.997.7777

To Use Your Card at a POS Machine:

1. Tell the clerk you want to use your card.
2. Swipe your card through the POS machine and follow the instructions displayed.
3. When asked, enter your 4-digit PIN on the keypad. (The terminal will show **** instead of numbers.)
4. Choose FOOD or CASH.
5. Verify the purchase amount is correct.
6. Press OK or ENTER.
7. Make sure the information on the receipt is correct.
8. Keep the receipt so you will know your new balance the next time you shop.

To Use Your Card at an ATM with a Quest Mark:



1. Insert or swipe your card at the ATM.
2. Read the instructions on the screen.
3. Enter your 4-digit PIN on the keypad. (the terminal will show **** instead of numbers.)
4. Press WITHDRAWAL
5. Press CHECKING.
6. Enter the amount of cash you want.
7. Press OK or ENTER.
8. Make sure the information on the receipt is correct.
9. Keep the receipt so you will know your new balance the next time you shop

Customer Service. Call 24/7 if:

- Your card is lost or stolen.
- Someone is using your card without your OK.
- Your card does not work.
- You forgot your PIN or want a new PIN.
- You need to know your food and cash benefit balances and you cannot find your last store or ATM receipt.
- You have questions about using your card.