



Practice Points

Use of the CANRB Determination Screen in FACES

The purpose of this Practice Point is to instruct staff on the use of FACES to gain information regarding a decision made by the Child Abuse and Neglect Review Board (CANRB). This is in response to a request brought forth through the Continuous Quality Improvement (CQI) process. CANRB's decisions are entered in FACES within two (2) working days after the CANRB's review.

TO ACCESS THE CANRB DETERMINATION SCREEN IN FACES:

- From the FACES menu, click on the Investigation/Assessment link
- Click on the Appeal link
- Input CA/N/Call Incident Number and click Go button
- Click on the CANRB Determination Link
- From the drop down box, select the Review Requestor and click the Display button
- This screen will show the date the CANRB request was received, the date the hearing was held, and if CANRB Upheld or Reversed the POE Findings

Note: At times CANRB will reverse some worker findings and uphold others. This is noted in the Conclusion Summary in FACES.

TO ACCESS THE CONCLUSION SUMMARY IN FACES:

- From FACES menu, click on the Investigation/Assessment link
- Click on the Conclusion link
- Input CA/N/Call Incident and click Go button
- Towards the end of the Conclusion Summary there will be a few spaces and there will be a note that will indicate if CANRB upheld specific worker findings and reversed others and the date of the hearing

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