



Practice Points

IIS CONTRACT UTILIZATION

The purpose of this Practice Point is to inform staff of extra support which can be provided through the Intensive In-Home Services (IIS) contract. The contract contains language which allows IIS providers to provide consultation services regarding high-risk families not enrolled in Intensive In-home Services. The contractor's consultation services can include, but are not limited to:

- Attendance at Family Support Team meetings, family staffing, or clinical staffings to assist in meeting the needs of the family and children
- Case file reviews
- Administrative and community team meetings involving high-risk families

The IIS specialists can also provide additional support to resource providers and family support team members during times of placement instability by attending team meetings and/or providing strategies to help families.

To receive consultation services from the IIS provider, staff should communicate with the provider locally regarding the best method for requesting consultation. A referral should not be completed in FACES for this service.

Program Development Specialist Contact:
Christy Collins Christy.Collins@dss.mo.gov