

DEPARTMENT OF SOCIAL SERVICES  
MO HEALTHNET DIVISION  
P.O. BOX 6500  
JEFFERSON CITY, MO 65102-6500



MATT BLUNT  
GOVERNOR

RELAY MISSOURI  
For hearing and  
speech impaired  
TEXT TELEPHONE  
1-800-735-2966

VOICE  
1-800-735-2466

NOTICE OF CASE ACTION

CASE NUMBER:  
INVOICE NUMBER:  
DATE:

According to our records you have not paid the premium amount of \_\_\_\_\_, which was due on \_\_\_\_\_ to pay for your child's Mo HealthNet coverage for \_\_\_\_\_ to

On \_\_\_\_\_ medical coverage for the children listed below will STOP. The reason for this action is that you have not paid your premium as required by MO HealthNet. See 208.631-657 and 208.640 RSMo. and 13 CSR 70-4.080.

**If you disagree with this decision you have a right to ask for a hearing. If you ask for a hearing by \_\_\_\_\_, your benefits will continue until a decision has been made after your hearing.** If the hearing decision shows that MO HealthNet Division's decision to stop your coverage was correct, you household will be responsible for repaying the cost of any services you received and were not entitled to receive while your hearing was pending. On the other hand, if you elect to discontinue receiving benefits while your hearing is pending and the hearing decision is ruled in your favor, any benefits you were eligible to receive will be restored to you after you pay any premium that you owe.

If you want a hearing you can ask for a hearing by mail, in person or by telephone. To ask for a hearing call 1-877-888-2811; write to the MO HealthNet Division at, P.O. Box 6500, Jefferson City, MO 65102; or visit your local Family Support Division (FSD) and talk to your Eligibility Specialist.

If you ask for a hearing we will schedule it for you and notify you of the time of the hearing. At the hearing, you may present your information yourself; you may be represented by your own attorney or by other persons who know your situation. If you do not have an attorney or cannot afford one, and live in an area serviced by Legal Aid or Legal Services, call: \_\_\_\_\_. You have the right to present witnesses in your own behalf and to question witnesses who appear at the request of the MO HealthNet Division. You also have the right to look at your case file. Your records relating to the premium payment issue are kept by the Mo HealthNet Division. If you would like to arrange to look at your records with the Mo HealthNet Division you can call the MO HealthNet Division at 1-877-888-2811.

If you agree with this decision, you do not have to request a hearing.

Participant Services Unit