

DEPARTMENT OF SOCIAL SERVICES

CHILDREN'S DIVISION

P. O. BOX 88

JEFFERSON CITY, MISSOURI

July 15, 2019

M E M O R A N D U M

TO: CHILDREN'S DIVISION AND CONTRACTED STAFF
FROM: DAVID B. KURT, DIRECTOR
SUBJECT: CENTER FOR EXCELLENCE in CHILD WELL-BEING

The purpose of this memorandum is to familiarize staff with:

The Center for Excellence

The Department of Social Services has entered into a contract with the University of Missouri, School of Medicine, Department of Psychiatry for The Center for Excellence.

The Center for Excellence serves Missouri Children's Division in an oversight capacity (as noted in PA18-CM-09) and allows for ongoing monitoring and consultation to case managers and supervisors regarding behavioral health and medical needs and issues of children.

The Center for Excellence provides clinical and support staff including - Board Certified Child and Adolescent Psychiatrist, Licensed Clinical Psychologist, RN Case Manager, Psychiatric Pharmacist, Geneticist, Medical Ethicist, Pediatrician and Pediatric RN Case Manager to perform the following:

- **Consultation**

- The Center provides consultation related to medication and/or behavioral health treatment. Examples of psychotropic medication consultation include questions related to a child being placed on medications for the first time or a change in medication, parent(s) not consenting to recommended medication(s), or a general overview of all the child's medications if there is a concern.
- Treatment (case) consultations tend to be longer term with the intention of finding a solution to better support more complex cases. This consultation may be aimed at stabilizing placement, reviewing trauma history, and identifying appropriate types of therapy.

- **Physical Health Consultation**
 - The Center provides consultation related to physical health needs. This can include routine and specialty health issues.

- **Medication Reports (Secondary Reviews)**
 - The Center conducts ongoing reviews of children who have identified prescribing Quality Indicators (QI's). Examples of QI's – 6-17 year olds who were on 4 or more psychotropic medications for 90 or more days and 18-21 year olds who were on 5 or more psychotropic medications for 60 or more days.
 - Individualized data sheets are created for each identified youth which will include information such as clinical issues for the QI, current medications, potential drug interaction, health alerts and next steps. This information will be sent directly to the case manager from the Center
 - Follow-up phone consultations with RN Case Manager for youth with QI's

To request a consultation through the Center, click on the following link: [https://is.gd/Center for Excellence Referral](https://is.gd/Center_for_Excellence_Referral). The Center for Excellence Referral request is also posted on the Children's Division intranet, [Programs tab, FCOOHC link](#) or through the internet, [Center for Excellence Consultation request](#)

Center for Excellence Contact Information: 573-882-9338
 Julie Allen, Director of Operations - allenjul@health.missouri.edu,
 Dr. Patsy Carter, Director - carterpa@health.missouri.edu
 Kristyn Sanders, RN Case Manager - sanderskr@health.missouri.edu

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| NECESSARY ACTION | |
| <ol style="list-style-type: none"> 1. Review this memorandum with all Children's Division staff. 2. All questions should be cleared through normal supervisory channels and directed to: | |
| HEALTH SPECIALIST COORDINATOR Stacie Frueh 314-416-2102 Stacie.A.Frueh@DSS.MO.GOV | DEPUTY DIRECTOR Christy Collins 573-751-9603 Christy.Collins@dss.mo.gov |
| CHILD WELFARE MANUAL REVISIONS | |
| N/A | |
| FORMS AND INSTRUCTIONS | |
| N/A | |

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| REFERENCE DOCUMENTS AND RESOURCES |
| N/A |
| RELATED STATUTE |
| N/A |