



Practice Points

PRIORITY RESPONSE TIME ON NEWBORN CRISIS ASSESSMENTS

The purpose of this Practice Point is to notify staff of changes to the response time of the Newborn Crisis Assessment.

Per current policy, all Newborn Crisis Assessments (NCA) are sent to local offices with a priority response time of three (3) hours. If staff review the NCA and do not feel that a three (3) hour response time is appropriate, they must discuss changing the priority response time with a supervisor. If both parties agree that a longer response time is appropriate, then documentation changing the priority response time must be included within a supervisory contact in the NCA in FACES. However, in no case may the response time to a NCA be longer than 24 hours.

Examples of possible longer response times include but are not limited to:

- Child will not be released from the hospital for at least 24 hours or one (1) business day.
- The child and mother have been released and the hospital received confirmation that the child tested positive for a controlled substance or alcohol but no other concerns were noted.
- The mother tested positive for a controlled substance during pregnancy, but neither her nor the child tested positive for controlled substances at birth.

Changes in FACES will be made so that these reports are not automatically sent with a three (3) hour emergency response time. Until those changes are made, staff are instructed to follow the instructions as outlined above.

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