



# Practice Points

## Secondary Trauma Consultations

Effective immediately, Secondary Trauma Consultation services are now covered under the contract with the Center for Excellence in CHILD Well-Being (the Center). Individual or group consultation is available to Children's Division staff involved in a traumatic event or series of events, such as a child fatality or incident of egregious child abuse or neglect. Supporting staff through these very difficult experiences is critical to their well-being. Circuit Managers are strongly encouraged to discuss the availability of secondary trauma consultations with impacted staff when indicated, and make a consultation referral to the Center with staff approval. Consultation services may be used in addition to support services provided through the Strive Employee Life & Family program benefit.

The Center has subcontracted with two providers to serve the state: Pam Hamilton and Alive & Well Communities. The Center has made primary coverage designations - Alive & Well will cover the St. Louis Region and south along the eastern border, while Pam Hamilton will serve the remainder of the state. Some flexibility in provider assignment is expected to ensure consultation requests receive a prompt response.

Requests for consultation shall be made by the Circuit Manager to the Center via phone or online referral:

Center for Excellence in CHILD Well-Being

Phone #: 573-882-9338

RedCap Online Referral: <https://is.gd/SecondaryTrauma>

Program Development Specialist Contact:

Date Issued: May 1, 2019

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