



MISSOURI DEPARTMENT OF SOCIAL SERVICES  
FAMILY SUPPORT DIVISION  
**IM-1U Returned After 90 Days Letter**

August 7, 2020

Dear Ms./Mr.

On \_\_\_\_\_ the Family Support Division (FSD) received the Annual Renewal Form (IM-1U) from \_\_\_\_\_ to complete a redetermination of MO HealthNet (MHN) eligibility.

It has been 90 days or more since your MHN case closed and the eligibility ended. You must reapply.

**To reapply:**

- Log in to *myDSS* at [www.mydss.mo.gov](http://www.mydss.mo.gov) or
- Call (855) 373-4636 or
- Download and print the paper [Application for Health Coverage & Help Paying Costs](#) from [www.dss.mo.gov](http://www.dss.mo.gov).
  - Paper applications must be signed and dated. They can be:

**Emailed to** [FSD.Documents@dss.mo.gov](mailto:FSD.Documents@dss.mo.gov)

**Faxed to** 573-526-9400

**Mailed to:**

Family Support Division  
PO Box 1353  
Joplin, MO 64802

**For questions regarding an active or pending case:**

- If you need to speak with a team member about FSD services available to you or check the status of your assistance application, please call (855) 373-4636. Have your Social Security Number and date of birth handy when calling.

Sincerely,  
The Family Support Division