



Nondiscrimination Notice

The Family Support Division (FSD) complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, religion, or disability. FSD also does not discriminate on the basis of ancestry, genetic information, pregnancy, sexual orientation, or veteran status.

FSD offers services at no cost to people with disabilities, to communicate effectively with us by providing written information in other formats (large print, audio, accessible electronic formats, and other formats).

FSD offers services at no cost, to people whose primary language is not English, by providing qualified interpreters and information written in other languages. If you need a qualified interpreter, written information in other formats, translation or other services, call FSD at 855-373-4636.

If you believe that FSD has discriminated against you, you can file a grievance with the Missouri DSS Office for Civil Rights at 800-776-8014; or 866-735-2460 (Voice); 800-735-2966 (Text). Complaints may also be filed by writing to: Missouri DSS Office for Civil Rights, P.O. Box 1527, Jefferson City, MO 65102-1527.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail at, 601 East 12th Street, Room 353, Kansas City, MO 64106, or phone 800-368-1019, 800-537-7697 (TDD).