

EBT Card Safety



How can I keep my EBT card safe?

- Do not throw your card away
- Do not bend or fold your card
- Use caution if allowing others to use your EBT card to purchase food for you. Benefits misused by someone you know, will not be replaced.
- Keep your card clean
- Keep the magnetic stripe on the back of your card free from scratches
- Keep the card away from magnets, TVs, stereos, or microwaves
- Keep your card out of direct sunlight
- Store your card in a safe place

How can I protect my PIN?

- Keep your PIN a secret
- Memorize your PIN
- Do not write your PIN on your card
- Do not let anyone see your PIN as you enter it at the terminal, even a store cashier
- If someone knows your PIN and uses your card, your benefits will not be replaced.
- If you think that someone knows your PIN, change your PIN by calling Customer Service 24 hours a day, 7 days a week at 800-997-7777.