

Missouri Department of Social Services Family Support Division YOUR RIGHTS AND RESPONSIBILITIES AS A SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) HOUSEHOLD



SNAP Household Rights:

You have the <u>right</u> to:

- Receive an application and have your application accepted on the same day that you return it to a SNAP office;
- Have an adult who knows your situation apply for you if you cannot get to the SNAP office;
- Get your SNAP benefits within 30 days after you apply if you qualify for them;
- Get SNAP benefits within 7 days if you are in immediate need and qualify for faster service;
- Voluntarily withdraw your application at any time;
- Refuse to provide a social security number;
- Refuse to provide information about your immigration status or sponsor;
- Receive an Electronic Benefits Transfer (EBT) card if you do not already have one;
- Not be discriminated against because you are elderly or because of sex, race, color, disability, religious creed, national origin, or political beliefs;
- Keep your SNAP case private;
- Be told in advance if the SNAP office is going to reduce or end your benefits during your certification period because of a change in your situation that you did not report in writing;
- Look at your own case file and a copy of SNAP rules; and
- Have a fair hearing if you don't think the rules were applied correctly in your case. The request can be done orally or in writing, and you have the right to confer with legal counsel about any decision on your application or case.

SNAP Household Responsibilities:

You have the responsibility to:

- Answer all questions completely and honestly when you apply for SNAP benefits. Sign your name to certify, under penalty of perjury, that all your answers are true;
- Provide proof that you are eligible;
- Report allowable household expenses and to provide proof of those expenses if requested;
- Fully cooperate with State and Federal personnel in a Quality Control review of your case;
- Not put your money or possessions in someone else's name in order to be able to get SNAP benefits;
- Not make changes on any SNAP cards or documents;
- Not sell, trade, or give away your SNAP benefits, or any SNAP cards or documents;
- Use SNAP benefits only to buy eligible items.

People who break SNAP rules may be disqualified from the program, fined, put in prison, or all three.

Reporting on your household circumstances once approved for SNAP

The only changes required to be reported by the household are:

- Gross monthly income exceeding <u>130% of poverty</u>,
- A reduction in the number of hours worked by a participant subject to the <u>Able Bodied Adults</u> <u>Without Dependents (ABAWD) work requirements</u>, and
- Lottery or gambling winnings that are equal to or greater than the <u>resource maximum</u> for elderly/disabled households.