

Employment & Training Support for Temporary Assistance Participants

The **Missouri Work Assistance (MWA) Program** helps Temporary Assistance (TA) participants become job ready, get real world experience, find employment and keep a job. Together with your MWA coach, you will complete an Individual Employment Plan (IEP), which is your personalized road map to help you earn money to care for your family on your own.

# How can MWA help?

Once you have your plan, MWA can help you:

- Pay for short-term training and certifications
- Create or update your resume
- Decide on your goals and a career pathway
- Get real work experience
- Connect you with employers
- Connect with resources such as child care and housing assistance
- Buy clothing, books, supplies or tools required for training or a job
- Pay for minor car repairs to hep you get training or work

## Who is required to do MWA?

TA participants, age 18 and older, (and teen parents under 18) are required\* to participate in the MWA program. Your TA benefits will be cut in half, and then stopped, if you do not participate.

# How do I get started?

To see what MWA services are available to you, visit **dss.mo.gov/dss\_map**, enter your zip code, and select *Missouri Work Assistance Centers*.

\*This provision is subject to good cause exemptions on a limited basis.

The Missouri Department of Social Services is an equal opportunity provider.





#### **Disclosure Notice**

If the vendor provides any "personal information" as defined in §105.1500, RSMo concerning an entity exempt from federal income tax under Section 501(c) of the Internal Revenue Code of 1986, as amended, the vendor understands and agrees that it is voluntarily choosing to seek a state contract and providing such information for that purpose. The state will treat such personal information in accord with §105.1500, RSMo.

## **Civil Rights and Discrimination**

HHS provides federal financial assistance for many programs to enhance health and well-being, including TANF, Head Start, the Low Income Home Energy Assistance Program (LIHEAP), and others. If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex (including pregnancy, sexual orientation, and gender identity), or religion in programs or activities that HHS directly operates or to which HHS provides federal financial assistance, you may file a complaint with the Office for Civil Rights (OCR) for yourself or for someone else.

To file a complaint of discrimination for yourself or someone else regarding a program receiving federal financial assistance through HHS, complete the form on line through OCR's Complaint Portal at <a href="https://ocrportal.hhs.gov/ocr/">https://ocrportal.hhs.gov/ocr/</a>. You may also contact OCR via mail at: Centralized Case Management Operations | U.S. Department of Health and Human Services | 200 Independence Avenue, S.W., Room 509F HHH Bldg. | Washington, D.C. 20201; fax: (202) 619-3818; or email:

OCRmail@hhs.gov. For faster processing, we encourage you to use the OCR online portal to file complaints rather than filing via mail. Persons who need assistance with filing a civil rights complaint can email OCR at OCRMail@hhs.gov, or call OCR toll-free at 1-800-368-1019</a>, TDD 1-800-537-7697. For persons who are deaf, hard of hearing, or have speech difficulties, please dial 7-1-1 to access telecommunications relay services. We also provide alternative formats (such as Braille and large print), auxiliary aids and language assistance services free of charge for filing a complaint.

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Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY: 800-735-2966, Relay Missouri: 711