

Practice Alert



Date: 8.15.24
Issued: Children's Division
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ICPC/ICAMA Supervisor

PA24-AC-02

ICPC System Changes

The purpose of this practice alert is to notify all staff of FACES system changes impacting Interstate Compact for the Placement of Children (ICPC) referrals.

The ICPC unit is currently working with information technology to implement an upgrade to the national referral and data system (NEICE). **Effective today, August 15, 2024**, no ICPC referrals may be entered into FACES until these updates have been completed. This upgrade will extend through the weekend and is expected to be completed early next week. Notification will be sent to all staff when the updates have been completed and referrals entry into FACES may resume.

The following FACES screens/functions will also be temporarily unavailable in FACES on Sunday August 18, 2024:

- ICPC Referral,
- ICPC Referral decision,
- 100B screen, and
- ICPC Function closing.

It is expected that these screens/functions should become available by Monday August 19, 2024.

For any emergency situations or expedited cases, please send to MO_ICPC@dss.mo.gov

If you have any questions please do not hesitate to contact Candice Nahler, ICPC Supervisor, at 573-751-8939 or Candice.Nahler@dss.mo.gov.

