

Date: August 23, 2024  
Issued by: Health & Well-Being Unit

PA24-CM-05

## **SMHK *My Health Pays*® Rewards**

### **What is the My Health Pays® Rewards Program?**

Home State Health/Show Me Healthy Kids administers the [My Health Pays® Rewards program](#) where enrolled members can earn cash via a pre-paid Visa card for completing healthy activities. Rewarded activities include:

- Completion of the Health Risk Assessment within 30 days of enrollment/entering care
- Annual Well Care visit with the child's primary care provider
- Annual dental visit
- And, many more!

### **How Does this Program Work?**

- There is one active account and one active card per child at any given time.
- Once enrolled in the HSH or SMHK plan, rewards dollars are added to the Visa card for each qualifying health activity after the plan processes the claim submitted by the provider.
- If the child was enrolled in the HSH general plan at the time they entered foster care and had a My Health Pays® Rewards card/account established already, rewards dollars earned will continue to load to that card unless or until we request SMHK deactivate that account and start a new account with a new card.
- If the child was not enrolled in the HSH plan when they entered care, but are enrolled into SMHK upon entry into AC, the first completed qualifying health activity will result in an opened account and a card being sent to the child's placement provider once SMHK processes the claim.
  - The Visa card will come pre-loaded with the amount earned from that particular activity.
  - The card must be activated following instructions on the card.
- All subsequent qualifying activity rewards will be loaded to the same Visa account/card.
- New Visa cards will not be mailed to each new placement provider, so it is important to ensure the Visa Rewards card follows the child to each subsequent placement, including to the parents once a child is placed on a trial home visit.
- Rewards money earned should be spent on the child or toward something that directly impacts or benefits the child.
- Older youth living independently should have possession of their Rewards card.

### **Other My Health Pays® Rewards Card Information:**

- The Visa card can be used to pay for retail purchases only at Walmart.
- The card is restricted from being used to purchase alcohol, tobacco, or firearms.
- The Visa card may be used to pay for utilities, transportation, rent, telecommunications, and more.
- The Rewards card balance can be checked by logging into the child's SMHK [Secure Member Account](#) (must register an account), or by calling Member Services at 877-236-1020.
  - NOTE: This secure portal can also be used to request new SMHK cards, verify or change primary care provider information, find a provider, and more.
- Rewards dollars expire 365 days after the date the reward is earned, or 90 days after being disenrolled from the SMHK plan – whichever comes first.

Check out the SMHK [My Health Pays Rewards](#) program web page for more information and FAQs, or contact the child's SMHK Care Manager or SMHK directly at 877-236-1020.

Contact:

Lori Masek

[Lori.L.Masek@dss.mo.gov](mailto:Lori.L.Masek@dss.mo.gov)

573-592-1007